

# Managed Services for Microsoft SharePoint



## What Can Xavor's Managed Services for Microsoft SharePoint Do For Your Business?

**Xavor's SharePoint Managed Services** are designed to keep your SharePoint and Office 365 productivity platform optimized so that your teams can be more productive, innovate faster and stay focused on achieving your business goals.

Our managed services team offers a combination of design, business analysis, architecture, development, infrastructure and enablement skills which are needed to maximize adoption and drive value.

Xavor's experienced and qualified team will proactively maintain your SharePoint Online and SharePoint Server infrastructure while meeting SLAs and resolving user issues. As new features and apps become available in SharePoint, our customization team will map them to your business processes, train your business teams and support them along the way to work collaboratively, share knowledge and innovate together.

Our Basic, Advanced and Advanced+ SLA plans offer response times and uptime that meet the need of your business.

## SharePoint Platform Support (On-premises only)

Keep your SharePoint productivity platform up and running at optimized performance with Xavor's SharePoint Platform Support.

- Basic IT support (patching, updates)
- Security and access rights
- Monthly health reports and dashboards
- Database and system configuration back-ups
- Identity Management
- Proactive infrastructure monitoring and alerting
- Basic anti-virus and anti-malware support
- Governance and compliance

## Business User and Operations Support

Support your business teams using SharePoint confidently and cost effectively with an extensible team of specialists.

- General Queries and Issue resolution
- Content migration and reorganization
- Site configurations
- New site creation that adheres to your governance guidelines
- Security and Access Rights
- Operational intelligence and custom dashboard on usage

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## Customizations and Enhancements Support

Enhance your SharePoint Online or SharePoint Server deployment with custom solutions to meet your changing business needs and achieve your goals faster. Xavor's SharePoint team will evaluate new features, map them to the relevant value for your business, and drive end-user enablement to deliver measurable results.

- New feature requests
- Advanced Workflows
- Digital Assets Libraries
- Custom Webparts and Apps
- BI Dashboards
- Branding

## Training and Adoption Support

Enable your teams to make most of your SharePoint investment by providing ongoing learning and support to beginners and power users.

- Ah-hoc queries
- New feature roll-out support
- Proactive analysis of trainings needs
- User Role based trainings
- FAQ and knowledge base

## Why Xavor?

For over 15 years, **Xavor** has helped hundreds of businesses harness the power of SharePoint. We know what SharePoint success looks like so we've created a Managed Services offering that allows your business to realize its full potential.

- **Multiple Skills - One team:** Deep expertise in business analysis, architecture, development and infrastructure support services
- Deep Customer Relationship leading to high client satisfaction and retention
- Microsoft Gold Partner in Collaboration and Content competency
- 24x7 365 day coverage
- Cost predictability through fixed-fee monthly contracts, **Great Cost Savings**

Contact Xavor for our pricing options!



### About Xavor Corporation

Headquartered in Irvine, California, Xavor has provided business and software consulting services to enterprise companies since 1995. Our Microsoft SharePoint Collaboration and Content team delivers products and services for better insights, enhanced innovation and improved productivity through connected intranet and extranet portals. We perform new implementations, migrations, upgrades and customizations of SharePoint solutions for tomorrow's connected enterprises.

Visit us at [xavor.com](http://xavor.com)

